



San Francisco Health Network
Laguna Honda Hospital
and Rehabilitation Center

Laguna Honda Hospital Executive Team Update

March 9, 2026



LHH Staff Engagement



Coffee Chat with Laguna Honda's CEO/NHA

- Laguna Honda hosted the first in a series of Coffee Chats with CEO/Nursing Home Administrator, Diltar Sidhu.
- It was a welcoming, engaging, and well-attended gathering.
- This was the first in a series of coffee chats with leadership to create opportunities for staff to directly connect with leadership and share feedback, perspectives, questions, and concerns.



LHH Cultural Celebrations

▶ Celebrating Black History Month at Laguna Honda Hospital

- Thank you to the Black History Month Planning Committee and the Activity Therapy Department who curated a dynamic calendar of events that brought staff and residents together in celebration of culture, history, and unity.
- Appreciation to the Food and Nutrition team for providing hearty, culturally inspired meals in the café.
- The month included a Black History unity march, trivia, poetry slam, performance by the Georgia Blues Band, and karaoke.



LHH Cultural Celebrations

▶ Celebrating Lunar New Year at Laguna Honda Hospital

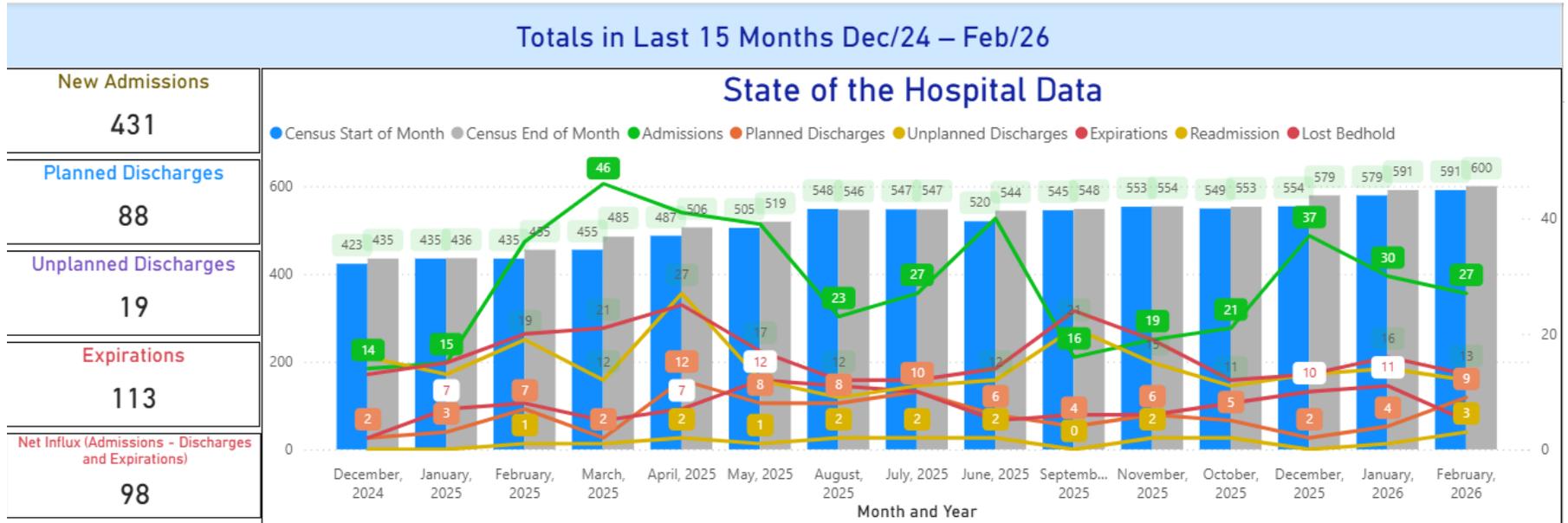
- Thank you to the Activity Therapy Department who hosted engaging events for our residents and staff during Lunar New Year celebrations.
- Appreciation to the Food and Nutrition team for providing delicious, culturally inspired meals in the café.
- The month included a Fans and Calligraphy craft session in the art studio, a Lion Dance by the cafeteria, and a performance by the Dream Flying Dance Group in the Gerald Simon hall.



State of the Hospital



Admissions, Discharges, and Expirations



Summary Statistics (Census = Inpatient + LOA)

Metric	December, 2024	January, 2025	February, 2025	March, 2025	April, 2025	May, 2025	June, 2025	July, 2025	August, 2025	September, 2025	October, 2025	November, 2025	December, 2025	January, 2026	February, 2026
Beginning Census	423	435	435	455	487	505	520	547	548	545	549	553	554	579	591
Admissions	14	15	36	46	41	39	40	27	23	16	21	19	37	30	27
Planned Discharges	2	3	7	2	12	8	6	10	8	4	5	6	2	4	9
Unplanned Discharges	0	0	1	1	2	1	2	2	2	0	2	2	0	1	3
Expirations	2	7	8	5	7	12	5	10	11	6	8	6	10	11	5
Readmissions from Lost Bedholds	16	13	19	12	27	12	12	11	9	21	11	15	13	14	12
Lost Bedholds	13	15	20	21	25	17	14	12	12	24	12	19	13	16	13
Net Flow	13	3	19	29	22	13	25	4	-1	3	5	1	25	12	9
Ending Census	435	436	455	485	506	519	544	547	546	548	553	554	579	591	600

*Net Flow =Influx - Outflow = Admissions - (All Discharges+ All Expirations)

*Net Adjustments =Residents who are not captured by the census at the exact time the census is run (e.g. LOA)

Green=Additions to Census
Red = Reduction in Census



Admissions Update



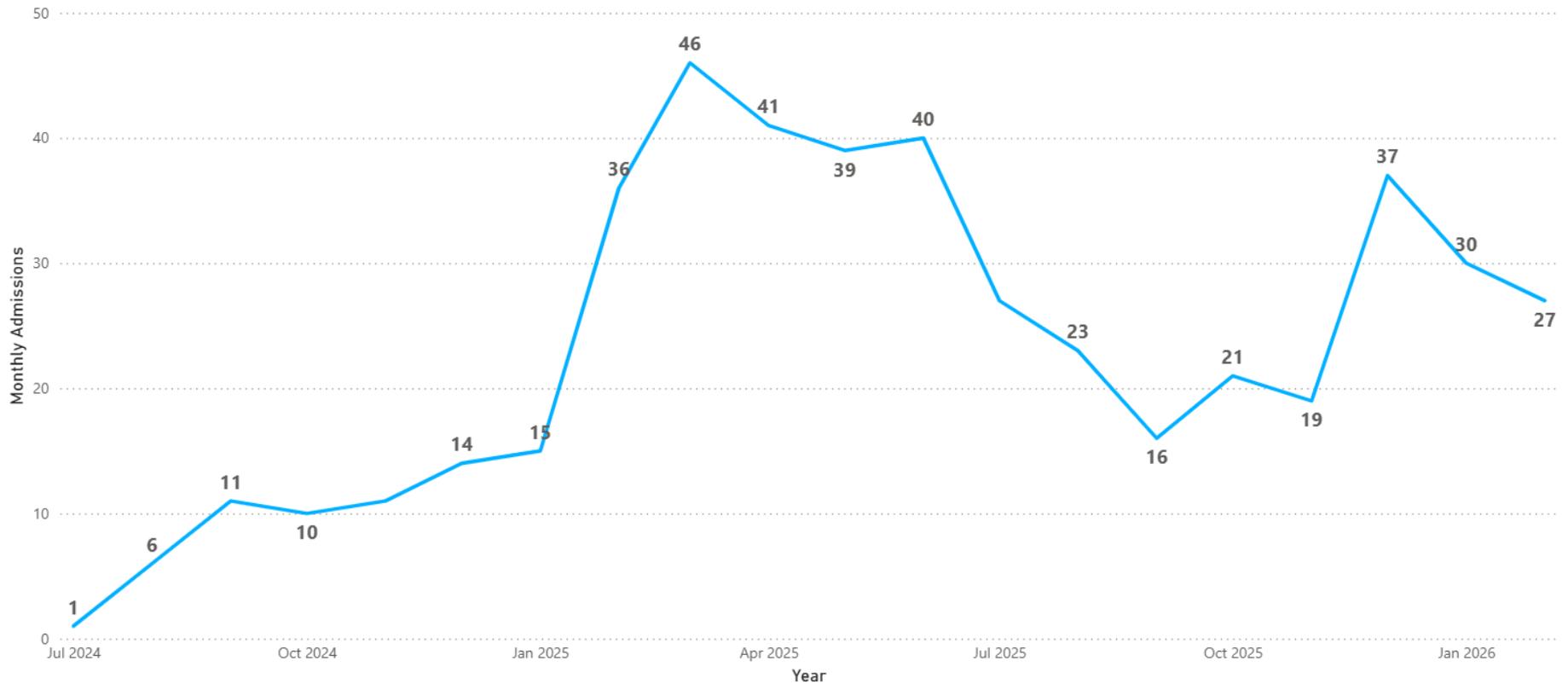
Admission Planning

- Continue to Expand South 5 to full capacity (3 beds vacant)
- Maximize use of secure dementia unit (16 beds vacant)
- Offer admissions to alternate units for those already approved but awaiting specific available beds
- Continue weekly coordination with our community partners to let them know what types of beds are available (Hospitals, Clinics)



Admissions Update

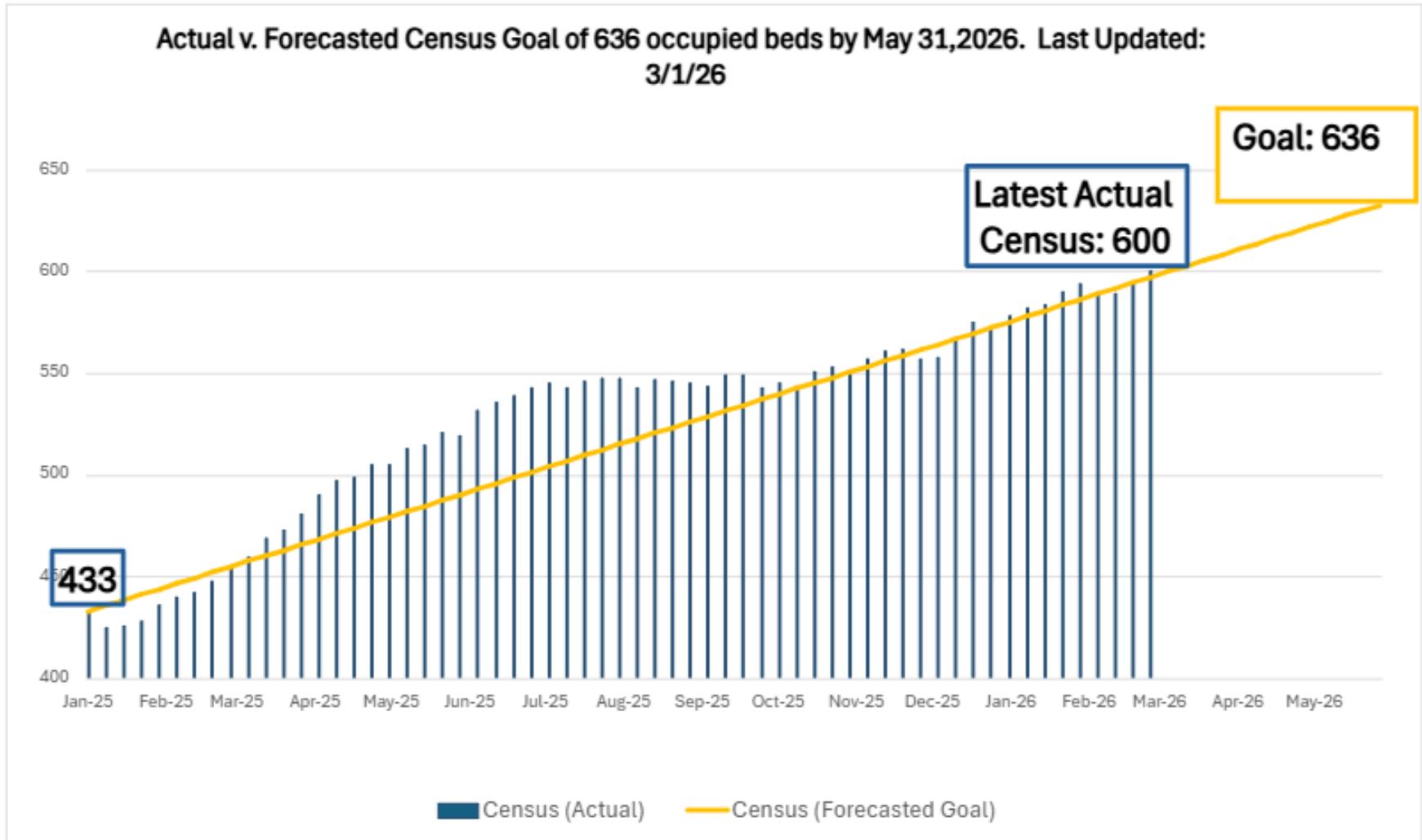
New Admissions By Month



Last updated: 2/28/26



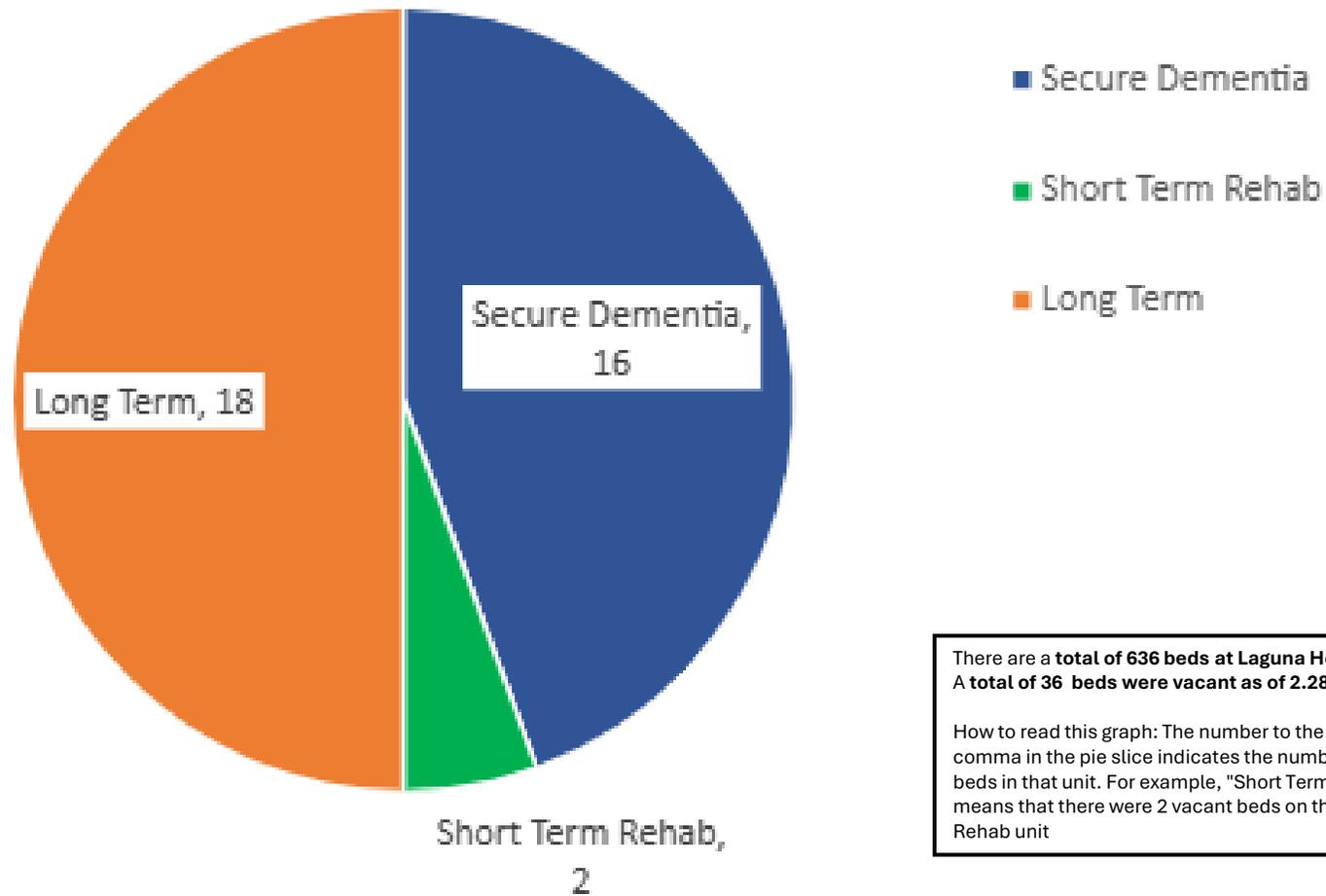
Admissions Update



Admissions Updates

Vacancy Report

Vacant Bed Report. Data updated 3/1/2026



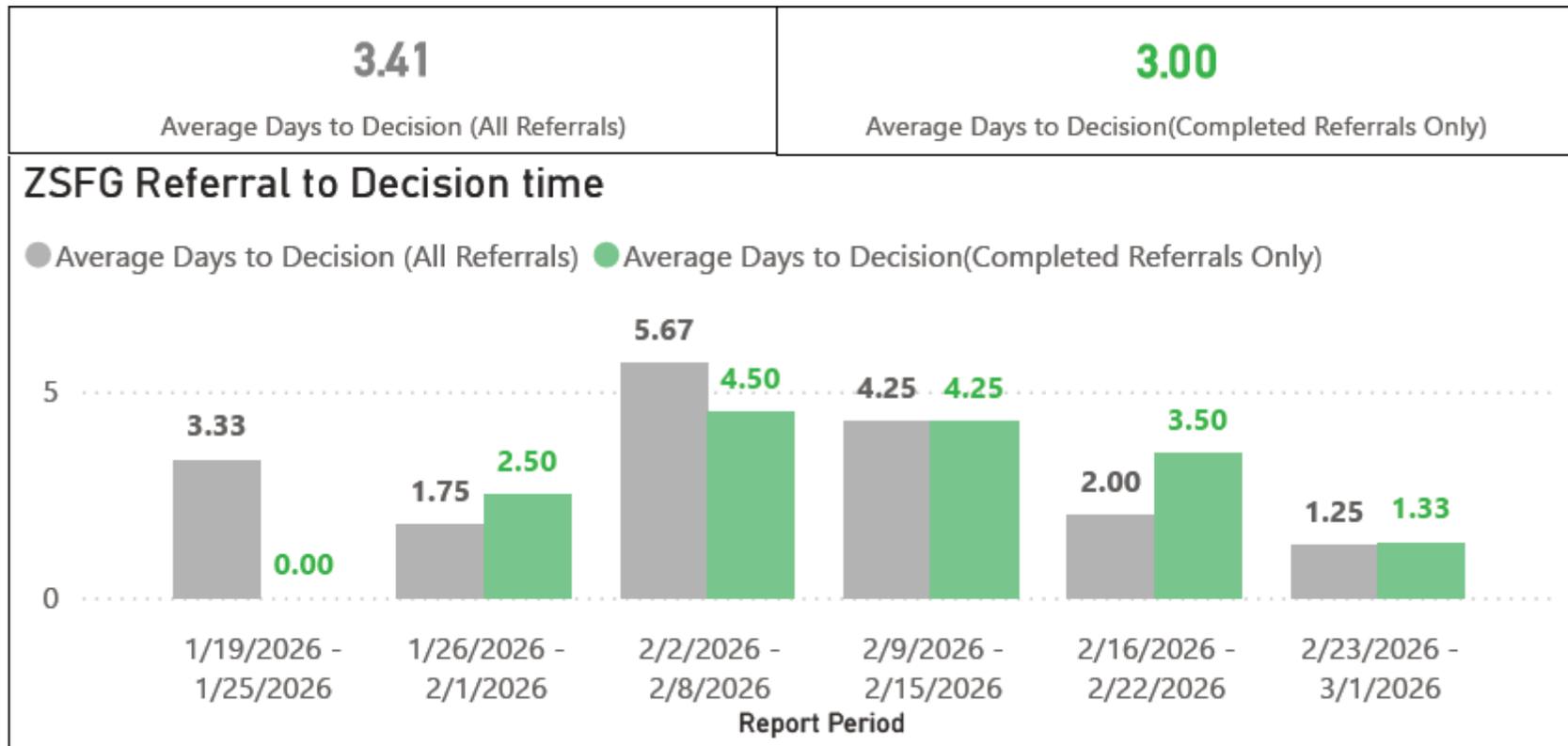
There are a **total of 636 beds at Laguna Honda Hospital. A total of 36 beds were vacant as of 2.28.26**

How to read this graph: The number to the right of the comma in the pie slice indicates the number of vacant beds in that unit. For example, "Short Term Rehab, 2" means that there were 2 vacant beds on the Short Term Rehab unit



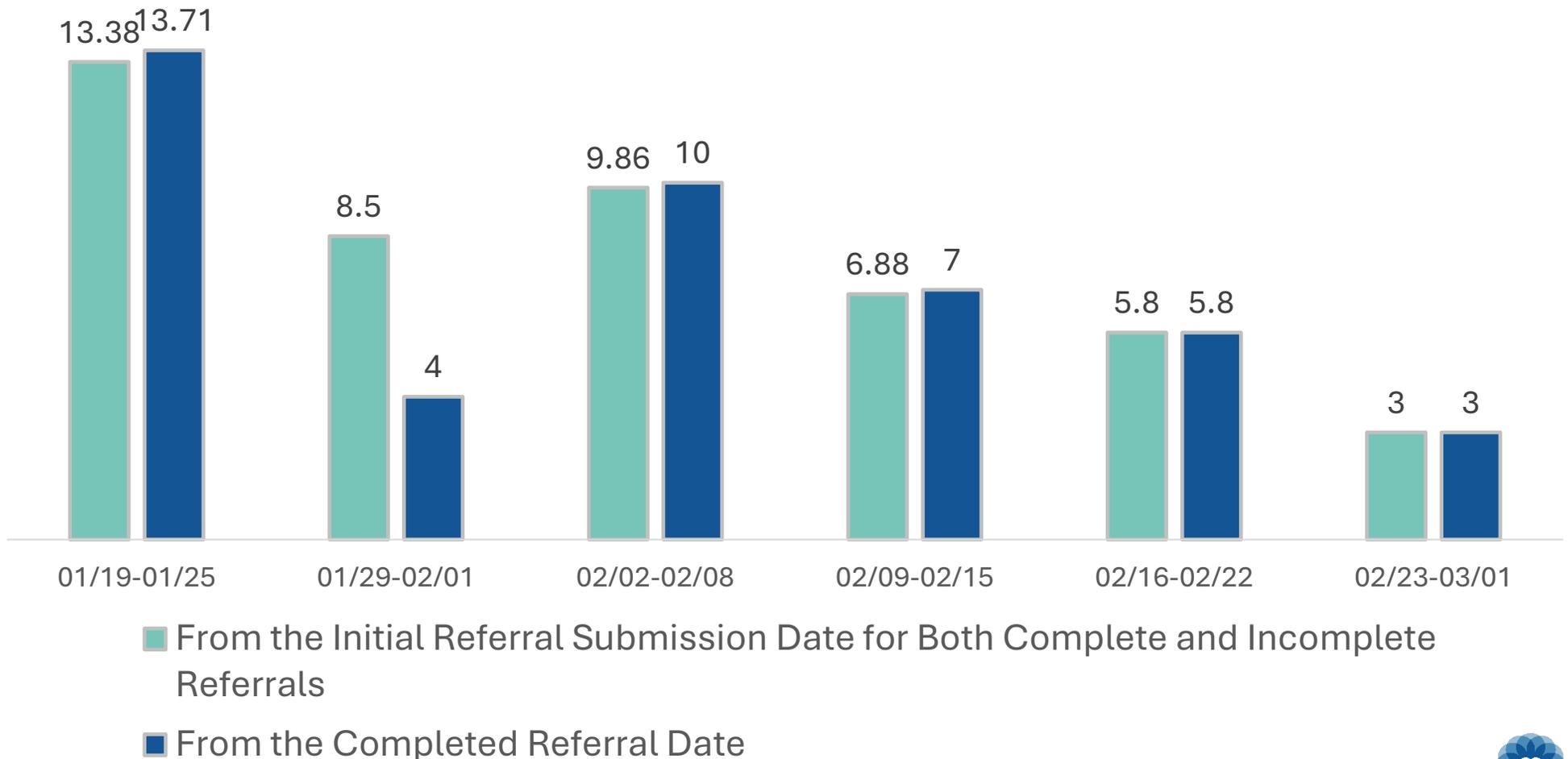
Admissions Update

ZSFG to LHH Decision and Transfer Data



Admissions Update

Average Number of Days Between Referral Received and Admission to Laguna Honda*
January 19th-March 1st. 2026



Admissions Update



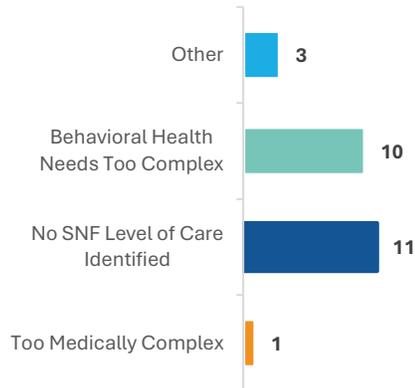
Most referrals were appropriate

February 2026 information

- Over the past six weeks, **42** referrals were denied of a total of **130** complete referrals.

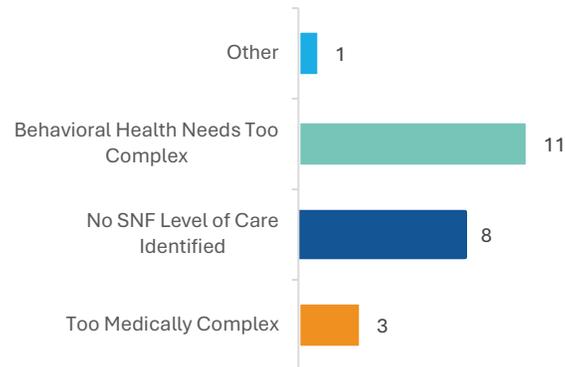
December 2025

Reason for Denied Applications
Nov. 24th, 2025-Jan. 4th, 2026



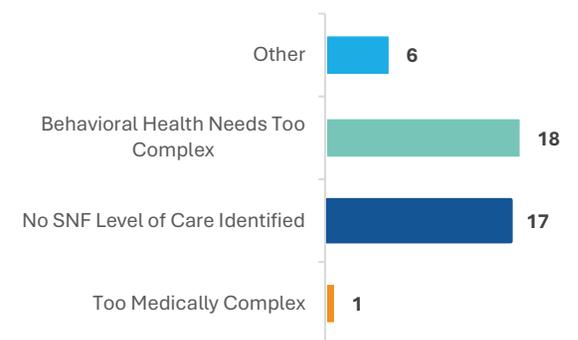
January 2026

Reason for Denied Applications
Dec. 22nd, 2025-Feb. 1st 2026



February 2026

Reason for Denied Applications
Jan. 19th-March 1st, 2026

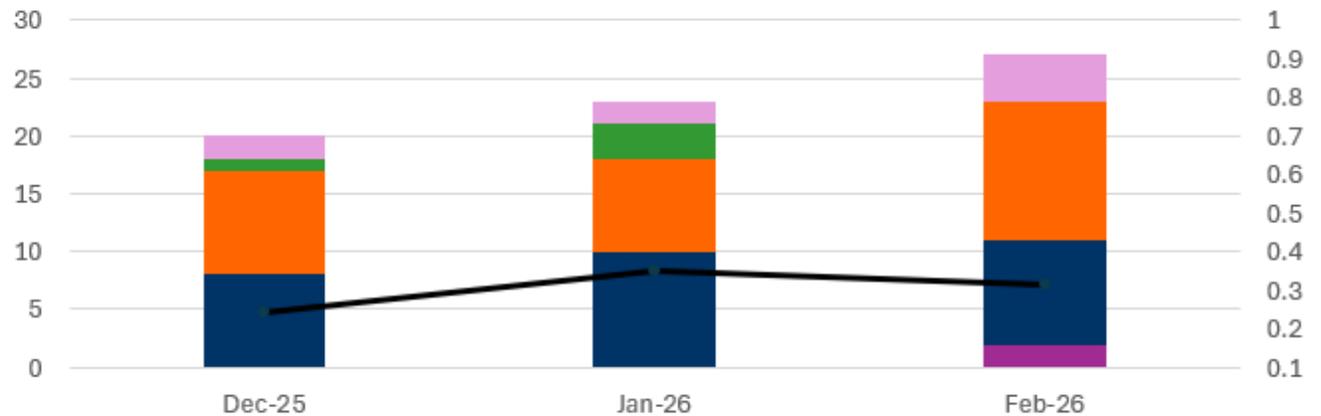


Admissions Update



Trend Line for Denials

Total Number of Referrals Received and Resulting Denials by Month. Updated 3/5/26

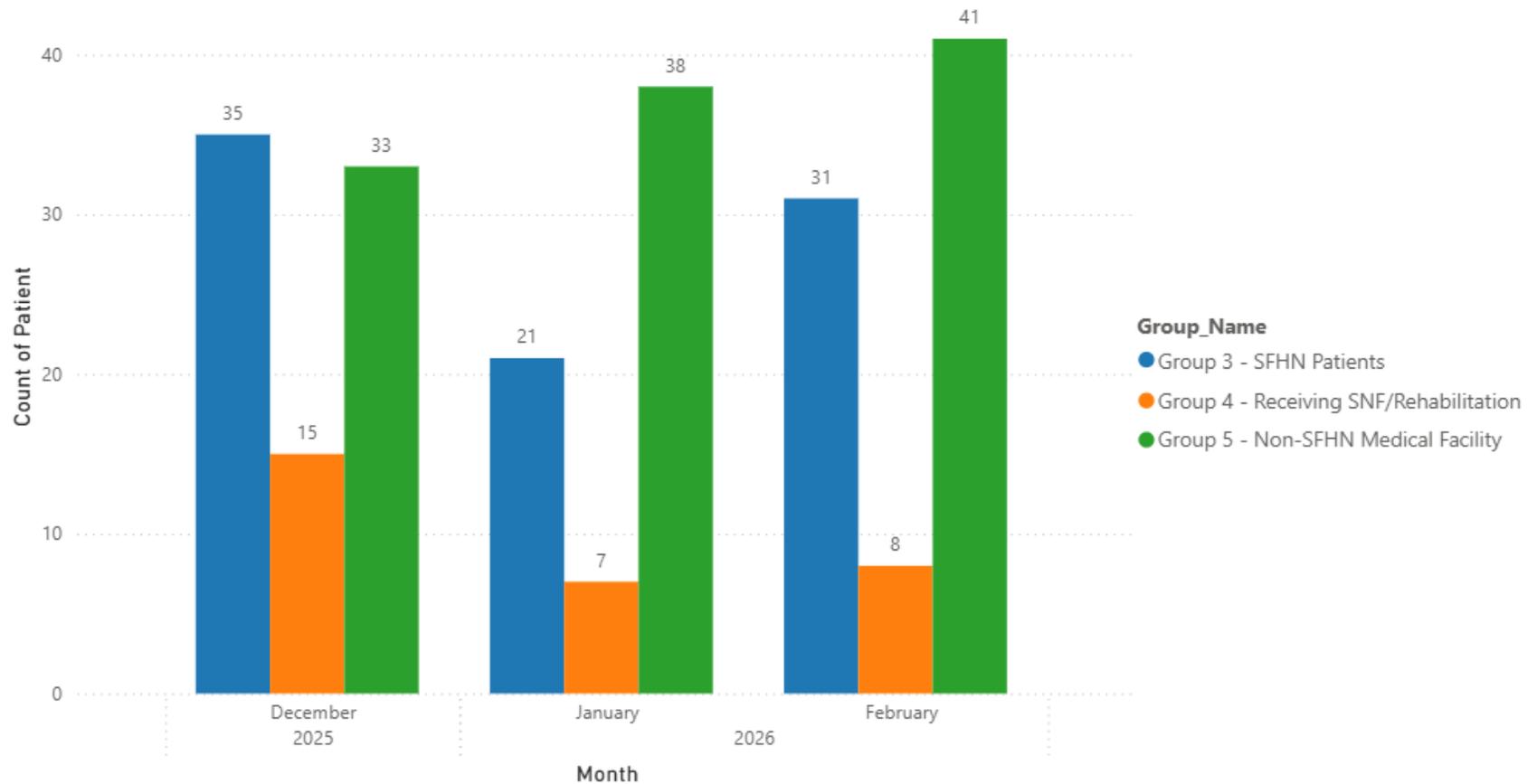


	Dec-25	Jan-26	Feb-26
Denial - Other	2	2	4
Denial - Too Medically Complex	1	3	0
Denial - Level of Care Appropriateness	9	8	12
Denial - Behavioral Health Needs Too Complex	8	10	9
Decision Pending	0	0	2
Accepted Referrals	35	26	33
Closed	28	17	20
Percent Denials from Total Referrals Received	24%	35%	31%



Admissions Update

Referring Organizations by Priority Group



Admissions Update

Admissions Data 07/01/2024 - 02/28/2026

Admissions Data

Groups	Accepted*	Closed/With drawn	Denied	In Progress	Total
Priority #1: Former LHH Residents	6	0	2	0	8
Priority #2: Not in Medical Settings	3	1	5	0	9
Priority #3: SFHN Patients	210	92	90	1	393
Priority #4: Receiving SNF/Rehabilitation	97	24	59	1	181
Priority #5: Non-SFHN Medical Facilities	177	126	158	2	463
Total	493	243	314	4	1054

*Accepted Includes both Admitted residents and those not yet admitted but approved.



LHH Staffing updates

▶ Laguna Honda Vacancies update on 09XX series Management positions

Job code	Title	Vacancies	Status
1165-Manager, Department of Public Health	Director of Nursing	1	pending final selection. Currently there is LHH nurse director as interim DON
0942-Manager VII	Director of Nursing	1	pending final selection. Currently there is LHH nurse director as interim DON
0941- Manager VI	Assistant Nursing Home Administrator	1	pending final selection. No internal candidate is acting as interim.
0932- Manager IV	Emergency Management & Disaster Preparedness	1	pending approval from MBO , currently position is filled TEX staff.
0931- Manager III	Chief Financial Officer	1	pending approval from MBO , currently position is filled with interim LHH staff.
0923- Manager II	Materials Management	1	pending approval from MBO , currently position is filled with interim LHH staff.
0922- Manager I	Patient Finance	1	Vacant since Sep. 2025



LHH Staffing updates



Strengthen Staffing support at Laguna Honda

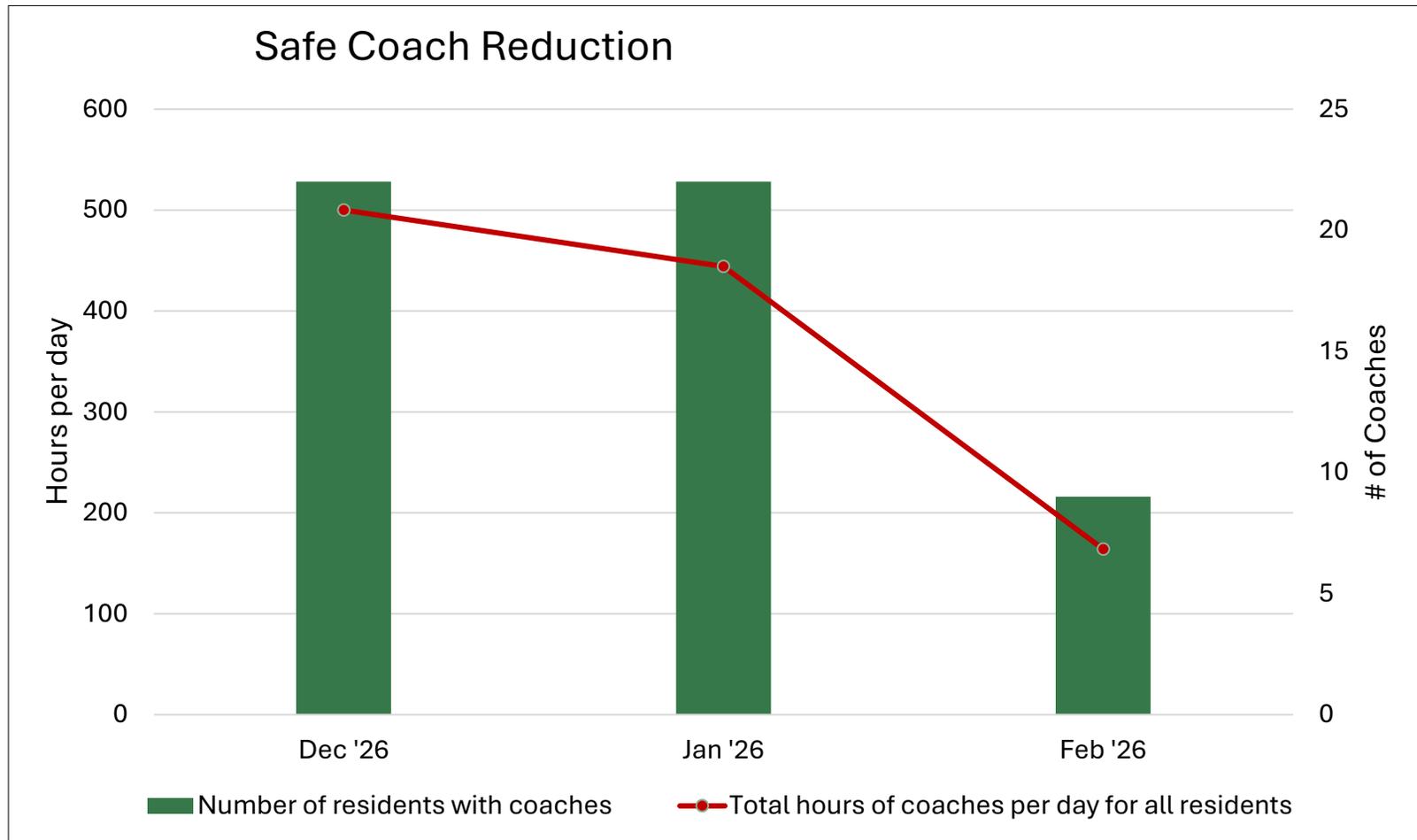
Goal – Ensure nursing staff work assigned shifts and operate at full capability.

- Coaches: Safely reduced 1:1 resident support, enabling more PCAs to work to full scope and manage full caseloads. Decreased coaches from 25 to 9 (Nov 2025–Feb 2026).
- Escorts: LHH is safely reducing 1:1 escorts for off-site appointments to strengthen staffing support, improve operational efficiency, and protect unit-based patient care.
- Leaves & Modified Duty: Reconcile leave and modified-duty staff with HR, returning staff to full duty once required documentation is confirmed.
- Staff Roster Clean Up: Verify LHH position control to ensure staff are working or on approved leaves. Identify unpaid employees in assigned positions and initiative follow up.



LHH Staffing updates

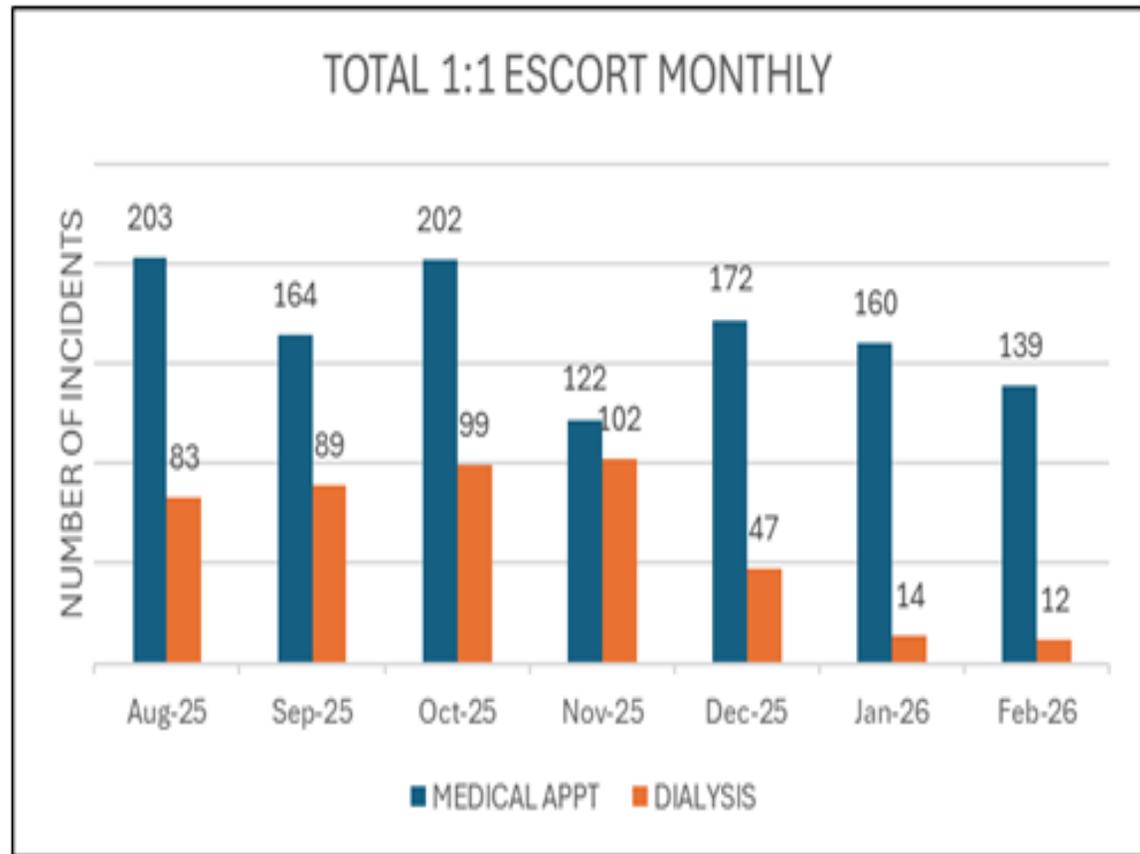
Data Highlights | Coaches



LHH Staffing updates

▶ Data Highlights | Escort month- to-month reduction 1:1 escorts for off-site appointments

- Escort data reflecting the progress since implementing targeted efforts to safely decrease the use of escorts.





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Questions?