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**Daniel Tsai**  
Director of Health

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Executive Secretary

**TEL (628) 754-6539**

**MINUTES  
JOINT CONFERENCE COMMITTEE MEETING FOR  
LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER**

**January 12, 2026, 4:00 p.m.**

**1 Dr. Carlton B. Goodlett Place, City Hall, Room 408  
San Francisco, CA 94102 & via Webex**

**1. CALL TO ORDER**

Present: Commissioner Tessie Guillermo, Chair  
Commissioner Edward A. Chow, M.D., Member  
Commissioner Laurie Green, M.D., Member

Staff: Daniel Tsai, Roland Pickens, Jennifer Carton-Wade, Lily Conover, Nawzaneen Zahir,  
Naveena Bobba MD, Albert Lam, MD, Todd Barrett, MD, Dzovag Minassian, MD, Helen Chen, MD,  
Tangerine Brigham

The meeting was called to order at 4:04pm.

**2. APPROVAL OF MINUTES FOR MEETING OF DECEMBER 8, 2025**

Public Comment:

There was no public comment on this item.

Commissioner Comments:

There were no Commissioner comments on this item.

Action Taken: The LHH JCC unanimously approved the December 8, 2025 meeting minutes.

**3. GENERAL PUBLIC COMMENT:**

Dr. Palmer stated that she is aware of a long-time San Francisco resident who fell at home and was taken to the hospital then sent to a nursing home in San Mateo. LHH turned down her application for custodial care because she is now residing in San Mateo. She wanted to alert the Commissioners to this situation.

Patrick Monette-Shaw provided comment and submitted the following written summary:

It's very concerning that the "*Blue Shield Medicare Advantage PPO Skilled Nursing Overview*" presented to the Health Services System Board on January 8 only mentioned that Laguna Honda Hospital and Rehabilitation Center isn't contracted with BSC's GMAPD-PPO network. Mr. Lee reported Blue Shield reached out to Laguna Honda, which confirmed patients must be covered by traditional Medicare or Medi-Cal for admissions, and LHH doesn't contract with Medicare Advantage or commercial insurance plans. LHH must be required to accept SFHSS retirees as an in-network provider. LHH must also agree to accept City Retirees who are Blue Shield GMAPD-PPO members, even if only by developing a "*Letter of Agreement*" for covering admission of Blue Shield retired members to LHH as an uncontracted facility for short-term physical rehabilitation. This is clearly discrimination against City retirees, since Medicare Advantage insurance is our "*legal tender!*" This is a matter of equity for City retirees.

#### **4. EXECUTIVE TEAM REPORT**

Diltar Sidhu, Chief Executive officer and Nursing Home Administrator, presented the item.

##### Public Comment:

Dr. Teresa Palmer provided comment and submitted the following written summary:

Please break down people in each group by application to (SNF) rehabilitation services versus custodial long-term care (LTC). Then break down acceptance and denial in each category. Please inform how many in each subgroup 4 and 5 want to gain entry with a "letter of agreement" from non SFHN insurance (such as Blue Shield or Kaiser). San Franciscans who require long-term custodial residence at LHH may need to maintain their non-SFHN insurance prior to long-term admission in order to ensure continuity of medical care until they become permanent residents and receive all care at LHH. How can they enter/stay at LHH? Can they transition from non SFHN insurance (which pays for SNF rehab) upon either admission for long-term care or transfer within LHH from rehab to long-term care? This will prevent transfers out of county.

Patrick Monette-Shaw provided comment and submitted the following written summary:

I warned you months ago LHH WOULDN'T reach full census by the end of 2025. Now it's projected for the end of March? Really? Again, the "State of the Hospital" slide makes no mathematical sense. It lists that as of the end of September, LHH's end-of-month census was 550 residents. As of the end of December, it reports an end-of-month census of 572. That's a net increase of 22 residents during the intervening three months. But Planned Discharges report just 14 over October, November and December (5, 7, and 2, respectively). Unplanned Discharges during the three months totaled just 4 (2, 2, and zero). Expirations totaled 24 (8, 5, and 10, respectively). That totals a decrease of 42 patients, compared to Admissions of 77 (21, 19, and 37 in October, November, and December). That's a net change of just 35 (77 admits, 42 departures) — not 22. This is Orwellian math!

##### Commissioner Comments:

Vice President Guillermo thanked Mr. Sidhu for the report. She appreciates the security updates and information on cultural and change management.

Commissioner Chow asked for an update on the Director of Nursing interviews. Mr. Sidhu stated that decisions are expected to be made in the next few weeks. Director Tsai will be part of the interview process.

Commissioner Chow asked what the timeline for the model neighborhood is and how will it be evaluated. Mr. Sidhu stated that he wants this initiative to move methodically. LHH leadership will be reviewing metrics around success and reporting to the LHH JCC as the project progresses. The pilot should begin within a few months. Director Tsai stated that he is excited about the pilot and interested in looking at staffing issues, patient experience, patient care, staff morale, staff retention, and the overall quality of the environment.

Commissioner Chow asked for an update on the relationship between LHH and Blue Shield. Mr. Sidhu stated that LHH has not contracted with Blue Shield. Medicare Advantage patients need to use services within the contracted system. He noted that patients using a PPO are granted only very short rehabilitation stays. Director Tsai stated that Tangerine Brigham, COO of the San Francisco Health Network, will be presenting information on Medical Advantage contracting at the February 9, 2026, LHH JCC meeting. He noted the Medicare will only cover a portion of the first 100 days of rehabilitation and/or skilled nursing home stay. Medi-Cal is the only payor for long-term beds.

Vice President Guillermo noted that the pilot may take a bit longer to implement since it is the first time LHH will be attempting this model. Adjustments will be necessary as data is collected and analyzed about the effectiveness of the model. She hopes the LHH JCC can be updated on an ongoing basis on this project.

## **5. SENIOR AFFORDABLE HOUSING AT LAGUNA HONDA HOSPITAL CAMPUS**

Anne Romero, Senior Project Manager, MOHCD, and Sharon Christen, Senior Project Manager, Real Estate Development, presented the item.

### Public Comment:

Dr. Teresa Palmer is shocked there is no formal adult day health center included in this model. She noted that LHH used to include a good adult day care center before the LHH rebuild project. The transportation issues for building residents are not being solved.

Patrick Monette-Shaw provided comment and submitted the following written summary:

Again, it's been fully six years since Mercy was awarded the contract for senior housing on LHH's campus. This JCC is aware of, and has discussed, that the topography of LHH's campus isn't suitable for elderly residents, and there is no neighborhood serving retail anywhere near LHH. As well, you know that there is no reliable transportation up the hill to transport people and visitors to the location for senior housing. When are you going to abandon this project? Construction isn't projected to start until 2028 at the earliest, but nine years is too long to wait for desperately needed affordable housing. Mercy's updated report still doesn't show that the project's financing plans have been locked in place, and eliminates several sources of funding, including eliminating HUD Section 202 funding, previously reported to this LHH.

### Commissioner Comments:

Commissioner Chow is concerned about the transportation accessibility for residents of the new building. He noted that at the last LHH JCC meeting, he requested that the housing planning group check with the existing adult housing building adjacent to the LHH campus to find out their transportation solutions. President Green and Vice President Guillermo requested that the planning group report back on this issue at the February 9<sup>th</sup> LHH JCC meeting.

President Green asked if it makes sense for an RFP to be put out to choose the organization that will provide childcare services to ensure the organization is stable and part of the planning process. She added that if the childcare center does not move forward, that an adult day health center be planned in the same space. Ms. Christian stated that the RFP for childcare services will be sent to large childcare organizations; she does not have a concern about the stability of these organizations because they are fiscal solid. However, there must be fundraising to build out the childcare center. She added that it is possible to pivot to an adult day health center in the space instead. This would require new designs and significant renovations for the space. President Green requested a report back to the LHH JCC after the RFP process so the committee can give input on whether the plan should pivot to an adult health care center.

## **6. HIRING AND VACANCY REPORT**

Anna Horracks, DPH Human Resources, presented the item.

Public Comment:

There was no public comment on this item.

Commissioner Comments:

Vice President Guillermo thanked Ms. Horracks for the report.

**7. REGULATORY AFFAIRS REPORT**

Nawzaneen Zahir, Chief Quality Officer, LHH, presented the item.

Public Comment:

There was no public comment on this item.

Commissioner Comments:

Vice President Guillermo thanked Ms. Zahir for the report.

**8. LAGUNA HONDA HOSPITAL POLICIES**

Nawzaneen Zahir, Chief Quality Officer, LHH, presented the item.

Commissioner Comments:

Commissioner Chow thanked staff for the revisions made to the lead and asbestos and lead policy.

Commissioner Green thanked Ms. Zahir for answering the questions she submitted before the meeting.

Action Taken: The LHH JCC voted unanimously to recommend that the full Health Commission approve the following items:

**January 2026**

<b><u>Item</u></b>	<b><u>Scope</u></b>	<b><u>Policy No.</u></b>	<b><u>Policy Title</u></b>
1	Facility-wide	25-10	Use of Psychotropic Medications
2	Facility-wide	72-01 A3	Infection Preventionist
3	Facility-wide	72-01 A8	Outbreak/Epidemic Investigation Protocol
4	Facility-wide	72-01 B5	Transmission Based Precautions
5	Facility-wide	72-01 C16	Scabies Management
6	Facility-wide	72-01 C17	Pediculosis (Lice) Management
7	Facility-wide	72-01 C18	Clostridioides difficile Guidelines
8	Facility-wide	72-01 F1	Renovation/Construction Infection Control Guidelines
9	Facility-wide	72-01 F3	Management of Resident's Personal Clothing
10	Facility-wide	73-02	Asbestos and Lead Management Plan
11	Facility-wide	80-05	Staff Education Program
12	Medical Services	MSPP DO1-05	Psychotropic Med Management
13	NSPP	I-06.0	Non-Invasive Ventilation Support
14	NSPP	A-05.0	Nursing Clinical Affiliations
15	NSPP	D1 2.1	Nurse and Resident Call System
16	NSPP	D9-09.0	Maintaining Temperature via TempTrak
17	NSPP	I-03.0	Tracheostomy Care
18	NSPP	I-04.0	Laryngectomy Tube Care
19	NSPP	I-0.5.0	Oxygen Administration
21	NSPP	D-9-09.0	Emergency Equipment

## **9. CLOSED SESSION**

- A) Public comments on all matters pertaining to the Closed Session. (San Francisco Administrative Code Section 67.15).

There was no public comment on this item.

- B) Vote on whether to hold a Closed Session. (Action Item)

Action Taken: The LHH JCC voted unanimously to go into closed session.

- C) Closed Session Pursuant to Evidence Code Sections 1156, 1156.1, 1157, 1157.5, 1157.6, and 1157.7; Health and Safety Code Section 1461; San Francisco Administrative Code Sections 67.5, 67.8, 67.8-1, and 67.10; and California Constitution, Article I, Section 1.

### **CONSIDERATION OF MEDICAL QUALITY IMPROVEMENT**

### **CONSIDERATION OF MEDICAL STAFF CREDENTIALING MATTERS**

### **CONSIDERATION OF PERFORMANCE IMPROVEMENT AND PATIENT SAFETY REPORTS AND PEER REVIEWS**

### **RECONVENE IN OPEN SESSION**

1. Discussion and Vote to elect whether to disclose any portion of the closed session discussion that is not confidential under Federal or State law, The Charter, or Non- Waivable Privilege (San Francisco Administrative Code Section 67.12(a).) (Action item)
2. Possible report on action taken in closed session (Government Code Sections 54957.1(a) and 54957.7(b) and San Francisco Administrative Code Section 67.12(b).

## **10. POSSIBLE DISCLOSURE OF CLOSED SESSION INFORMATION**

Action Taken: In closed session, the LHH JCC approved the PIPS Minutes Report and LHH Credentials Report. The LHH JCC voted unanimously to not disclose discussions held in closed session.

## **11. ADJOURNMENT**

The meeting was adjourned at 5:46pm.